

Dear business partner of Wolf Oil Corporation,

In these challenging times, the safety and wellbeing of our stakeholders lies at the core of the measures we have been taking lately. It is an exceptional situation we are facing together in which supporting each other is of utmost importance.

As a lot can change these days, we share below the important steps we managed to take as one team during week 12 of 2020.

In the past few days:

- We further downscaled the number of employees at the workplace to a minimum. Nonetheless, all home-based teams are well equipped on ICT to maintain our high standard service level.
- We could count on a highly motivated and dedicated team within Production and Logistics, considering all required safety measures while keeping WOC in flow. These measures are in line with the guidelines shared by the government and are strictly followed up by our HSE coordinator. Starting next week, we will be disinfecting our common areas, like canteens and sanitary facilities, on a regular basis by a specialized company.
- As expected, we experienced some disruptions and delays within our Supply Chain mostly related to – on the one hand – the supply of raw materials and – on the other hand – the decreased availability of transport. Nevertheless, we take pride in our teams of managing this first challenging week in the best way possible. This means we are still producing and delivering high-performance lubricants that keep the world running at this stage.

Wolf Oil Corporation is a family company and that shows once again in times like these. As one team we take on the challenges we face relying on our dedication, flexibility and togetherness.

We do what is in our power to continue our optimal service, avoiding disrupting our own Supply Chain as less as possible. Our Sales and Sales Support Teams will keep you informed about any changes related to our production or transportation. In that case, they will make sure to provide you with other alternatives to ensure delivery of our products.

We monitor closely, and we are in direct contact with, the authorities and we will comply and take necessary and additional measures as the situation evolves.

In the meantime, take good care of yourself and others. Stay safe, help your communities and keep running what drives our economy, as this is also necessary to get out of this crisis.

Kind regards,

Philippe Verellen - Managing Director

A handwritten signature in black ink, appearing to be "Philippe Verellen", written over a horizontal line.